

Services and training to stop men using domestic and family violence

No to Violence (NTV) is the national peak body for organisations and practitioners that work with men to end their use of family violence.



We are leading the change to break the cycle of male domestic and family violence in Australia.

NTV provides workforce training, sector development and advocacy across the family violence sector. **We also work directly with men who use family violence through a range of brief interventions and referral services to support them to change their behaviour.**

While NTV specialises in targeted interventions to support men to change their behaviour, our primary concern is always the safety and wellbeing of women, children and communities.

Each of the NTV services and training packages described here are available nationally and throughout all Australian states and territories.

Men's Referral Service - 1300 766 491

Available 24 hours, 365 days a year

Operated by NTV, the Men's Referral Service is the national telephone counselling, information and referral service for men who use violence and abuse towards family members.

The Men's Referral Service is the national 'front door' for men who use family violence to receive counselling, information and referrals to specialist men's behaviour change programs and broader community services. This can include parenting programs, alcohol and other drug programs, health supports, and accommodation services in their area.

Who does the Men's Referral Service support?

- Men who have or are still behaving abusively to change their behaviour
- Family members who are impacted by a man's use of abusive behaviours
- Friends, family or colleagues of people who may be using or experiencing family violence and want to know how to support them
- Professionals wishing to support someone who is using or experiencing family violence.

When contacting the Men's Referral Service, people:

- can remain anonymous
- are listened to and treated with respect
- can receive referrals to local services that can help them take the next steps in changing their behaviour and being the best man, partner, spouse or family member they can be.

Find out more at our [website](#)

Access a skilled, professional counsellor via our [webchat](#)

Brief Intervention Service

The Brief Intervention Service is a national telephone counselling program provided by NTV for men who are using family violence, and who:

- may be waiting to access a men's behaviour change program
- cannot access a program due to living in a remote or regional area
- have language or other barriers preventing their participation in programs.

Men can access multiple, short-term phone counselling sessions through the Brief Intervention Service. It is designed to intervene at a point in time to address risk, provide referral options to assist men who use violence to get further support, and offer resources to assist in their behaviour change journey.

It is important to note that the Brief Intervention Service does not replace a men's behaviour change program or group.

Access to the Brief Intervention Service is through:

- an internal referral from the Men's Referral Service following an initial assessment by telephone counsellors
- a referral from other services for their clients via the [Brief Intervention Service referral form](#)

Free online training

NTV is committed to working collaboratively to provide national training and professional development for the men's family violence sector. We work together with workplaces, community organisations and sporting clubs across Australia to support them in their response to men's use of violence.

Our evidence-based training programs are delivered by professionals with extensive practice and teaching experience in the domestic and family violence space.

Our Five Essential Discussion Tools training is a FREE 3-hour interactive online session. It is designed to refresh and upskill practitioners who work directly with men using family violence – including de-escalation techniques to reduce harm. Suitable for practitioners who have worked one-on-one, in groups or case management in specialist family violence, or alcohol and other drugs, mental health and child protection sectors.

For more information or to book our training packages, visit our [website](#)

The Men's Referral Service, Brief Intervention Service and the Five Essential Discussion Tools national training are funded by the Australian Government Department of Social Services.

No to Violence and the Men's Referral Service acknowledges First Nations Peoples across these lands; the Traditional Custodians of the lands and waters.

We pay respect to all Elders, past, present and emerging. We acknowledge a deep connection with Country which has existed over 60,000 years.

We also assure members of the LGBTIQ+, Multicultural, Multifaith, Refugee and Asylum Seeker and Culturally and Racially Marginalised communities that they are entering a culturally safe environment.

