

Annual report

2024-25



Acknowledgements

No to Violence acknowledges First Nations Peoples across these lands; the Traditional Custodians of the lands and waters.

We pay respect to all Elders, past, present and emerging. We acknowledge a deep connection with Country which has existed over 60,000 years.

We acknowledge that sovereignty was never ceded, and this was and always will be First Nation's land.



No to Violence would like to acknowledge the bravery of victim survivors who have had the courage to come forward and share their experiences, as well as those who have not been able to.

We acknowledge the importance of their contributions to the work we do.

No to Violence is dedicated to creating an inclusive environment for everyone, where every employee and service user is treated with dignity and respect. These human rights values are upheld for everyone, regardless of differences in our individual characteristics and traits such as cultural background, age, ethnicity, race, faith, beliefs, religion, ability, sexual orientation, intersex status, or gender identity, as well as gender expression, parental status, marital status, neurodiversity, or physical appearance.

We are committed to building a diverse and inclusive workplace. We pledge to cultivate a workplace culture that is safe, accessible, fosters inclusiveness, promotes diversity and celebrates the unique skills and qualities of all our employees.

We're united by NTV's values, and we celebrate our unique differences.





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Who we are

No to Violence is the national peak body for organisations and individuals committed to ending men's family violence.

For more than 30 years, NTV has worked to develop and support safe and effective interventions for men using family and domestic violence.

We provide immediate engagement and counselling 24 hours a day, 365 days a year and the national front door to men's behaviour change programs through the Men's Referral Service.

Through all our contacts with men we provide referrals and create pathways to change for men who use family violence. Our innovative and evidence-based services are grounded in the diversity and complexity of people's lives and aim to provide responses that are just as diverse as our communities.

> 1 in 3 men report using some form of intimate partner violence.*

1 in 4 women are estimated to be victim-survivors of intimate partner violence.**

We provide workforce training, sector development and advocacy across the family violence sector, and we also work directly with men who use family violence through a range of engagement, brief interventions and referral services.

We collaborate closely with our members and supporters across all states and territories to influence important policy issues and professional practice and to change community attitudes - all of which are pivotal to stopping men's family violence in Australia.

We are committed to building ways forward for individuals, families, communities and governments to learn, grow and work together to break cycles of family violence; to building our knowledge base to better understand pathways and drivers into and out of violence; and to creating transformative ways of preventing people from using violence and creating respectful relationships.

*Ten to Men: The Australian Longitudinal Study on Male Health, 2025

**Australian Bureau of Statistics, 2023



Message from the CEO & Chair Phillip Ripper & Tim Lo Surdo

The past year has been one of renewal and growth at NTV - a year in which we strengthened our foundations, supported our people, and built new partnerships to advance our shared mission to end men's use of family violence.

NTV underwent significant change in 2024-25 as we adjusted our structure to maximise our strengths and impact. Building a culture where people feel supported, valued, and able to do their best work has been a major priority this year, and our 2025 Employee Engagement Survey shows we are making strong progress. We were delighted with a participation rate 24% higher than the previous year and with improvement across nearly every area of the survey. Our annual staff turnover declined to its lowest level on record,

with almost twice as many staff now stating that NTV 'is a great place to work' compared with the previous year.

As we conclude our 2021-25 Strategic Plan, we are working closely with staff, members, and partners to shape the next chapter of NTV's impact. Over the next five years we will strengthen our leadership as the national peak body, deepen our partnerships, and engage more men to take responsibility for change. Together we will grow a movement that drives social, systemic, and cultural change so every family, in every community, can live free from violence. We look forward to sharing the new plan with you in early 2026.

The NTV team is made up of people based across Australia, working alongside specialist services, members, policymakers, and communities in each jurisdiction with passion and diligence. Across every area of our organisation – leadership, workforce and sector development, advocacy, policy and research, services, communications and marketing, finance and corporate support – our people are united by a shared goal: ending men's use of family violence. We are deeply grateful for the skill, dedication, and care our team brings to this work every day.

To our funders and supporters, thank you for partnering with us to create a society where respect, equality, and safety are non-negotiable for all.

To our members, the work you do every day - helping men take responsibility for their actions and supporting them to make safer choices for those they love - is vital to breaking cycles of violence. We are proud to stand alongside you as we continue to push for radical, lasting change.

We also thank our voluntary Board for their wisdom and generosity, and in particular acknowledge outgoing Directors Sue Clifford and Joshua Smith for their service and leadership.

We step into the year ahead with gratitude for all who share this work and determination to build on the progress we have made together, moving us closer to a future where safety and respect are a reality for every family.





Working with Men

"I need help. I know I scared my kids... I want to be able to see them."

NTV operates the Men's Referral Service - a 24/7 national counselling, information and referral service for men who are ready to start a conversation about changing their behaviour.

In FY24-25 the Men's Referral Service received 11.917 calls and 476 webchats

Who can call the Men's Referral Service?

- Men who are seeking support to change their behaviours.
- Family members who are impacted by a man's use of violent and abusive behaviours.
- Friends, family or colleagues of men who may be using family violence and wanting to know how to best support them.
- Professionals working with men who are using violence or family members impacted by violence and seeking secondary consultation.

Feedback from clients who accessed the Men's Referral Service

"Excellent service... I felt heard and very well supported. Thanks Team."

"You gave me support when I was at my lowest. And gave me a platform to recover and come out of this a better person."

"That was life changing."

"My counsellor took his time to understand when I explained I want to better myself and learn some new tools... and provided different referrals. He was excellent."

Brief Intervention Service counsellors provided multisession support to 838 clients 4,325 sessions

The Men's Referral Service and Brief Intervention Service are national services operated by No to Violence and funded by the Australian Government Department of Social Services.

Calls from People Using Violence

Jay contacted the Men's Referral Service for support, stating he had hurt his partner by throwing a remote control towards them. He stated that he has previously pushed and thrown items at his partner.

Jay stated this incident was preceded by him experiencing "intense feelings, stress and a lot of tension." Jay acknowledged his behaviour had been recently escalating. The Men's Family Violence Counsellor speaking with Jay discussed family violence as a choice. Jay was provided with a referral to a local Men's Behaviour Change Program and was also referred intenally to the Brief Intervention Service. The Counsellor advised Jay to contact

Calls from Affected Family Members

the Men's Referral Service when he feels like this.

Mary rang stating she would like to talk about her son and his wife as there were things "happening there". Mary stated her son was suspended from work over a year ago and he hadn't been coping well since, and more recently there had been a lot of arguments and fighting between her son and his wife. Mary stated that her son had talked about taking his life. Mary wanted to know whether we would be able to support her son.

The Counsellor advised Mary that if her son was to call the Men's Referral Service, we would have a conversation with him, but the conversation would be led by him, and we would do our best to provide appropriate services. The Counsellor suggested that Mary also talk to services for herself as her son's behaviour was also impacting her.

Calls from Service Providers

A NSW Community Corrections Officer called seeking information about Men's Behaviour Change Programs available in her area. The worker stated that she had referred her client to two Men's Behaviour Change Programs, however the waiting lists were around 6 months. The Counsellor provided the worker with two other Men's Behaviour Change Program contacts in the locale and talked through the Brief Intervention Service. The worker then went onto the NTV website and made a referral for her client to the service.

Support for Sector, Workforce and Community Across Australia

"I can work one on one with a man and do a lot of great work with him; however, if his boss or his colleague or his best mate says something about his behaviour, that is so much more powerful than me. So, the more people we can educate and train and build capacity in this area, the more that we can make a difference."

Liz, Training Manager

No to Violence's Workforce Development team offers training and professional development to all organisations committed to ending men's use of violence and abuse. This includes specialist family violence professionals, integrated service providers, and private, public, and community organisations.

Our evidenced-based training programs are delivered by professionals with extensive practice and teaching experience in the domestic and family violence space.

We support, upskill and uplift our community through facilitating communities of practice, fostering men's behaviour change program facilitator networks, sharing knowledge and listening to lived experience in the sector.

In FY24-25 the NTV training team delivered:

- 338 Family Violence Multi-Agency Risk Assessment and Management Framework sessions to 5,620 participants
- 39 sessions of public training, including: The Five Essential Discussion Tools, Introduction to Working with Adolescents and Young Men Using Intimate Partner Violence (with YSAS) and Engaging Dads Who Use Family Violence, to 572 participants
- Custom training for 17 organisations









"You could see that they had experience in the space that they work in; it's nice to be trained by people who know what they're talking about."

Participant, NTV custom training

In FY24-25 the NSW Sector Development Team facilitated:

- 6 NSW Men's Behaviour Change Network Meetings for 221 attendees
- 22 Communities of Practice for 248 practitioners in NSW
- 22 NSW Risk, Safety and Support Framework Implementation meetings for 397 attendees

NTV's Sector Development team works to translate evidence into best practice and collect, review and share practice-based evidence and outcomes across the sector. The team offers advice, guidance and consultation on working with men who use family violence to support best practice nationally across the sector.

NTV is funded as the Secretariat to the NSW Men's Behaviour Change Network operating regular Men's Behaviour Change Network meetings and communities of practice to support the sharing of practice wisdom and experience and uplift the sector. NTV also promotes sector growth by supporting pre-registered men's behaviour change program providers in NSW.

Over the FY24-25 year, the NTV team were pleased to present and participate in conferences, forums and major sector and community events around Australia. We're proud to partner on national awareness campaigns - such as DrinkWise, promoting the Men's Referral Service and men's behaviour change to men and families in football and rugby grand final season.



NTV 2024 Conference

"The more conversations we have, the more likely that people who use family violence are to reach out for help. We need to have the conversation, we need to have the resources and we need to have the skills to identify and respond to family violence when we know it's happening."

No to Violence's 2024 Conference: Leading Radical Change discussed practice and masculinities thought leadership. Held in Melbourne over four exciting days in September 2024, delegates engaged in practice discussions, workshops, research presentations and learning opportunities; diversity was embedded across the program and we platformed the voices of children and young people. Training workshops kickstarted the conference, providing delegates an invaluable opportunity to learn directly from sector-leading practitioners and researchers.

With around 500 delegates attending in person and virtually, the NTV 2024 Conference: Leading Radical Change was NTV's biggest national conference in our long history.

We were thrilled to host an event that saw people from different sectors right across the country collaborating, sharing experiences and having critically important conversations about ending men's use of family violence. We are grateful to all who contributed and attended, making the event a great success.

We look forward to continuing these important conversations and progressing our shared goals at our next national conference in Hobart in March 2026.





Amplifying Our Members' Voices Through National Advocacy

In the lead up to the federal election in May 2025, voters sent a clear message to our national leaders resoundingly rejecting divisive politics.

While we were disappointed that domestic, family and sexual violence failed to gain meaningful attention in the mainstream campaign coverage or from major political parties, we were heartened by the powerful mobilisation of the sector.

No to Violence's special Federal Election Forum drew over 1,100 individuals and organisations from across the country, and featured senior voices from across the political spectrum; while our joint campaign letter to the incoming government attracted more than 100 endorsements.

This groundswell of support demonstrates that we are building a broad social movement for change – one that we at No to Violence are committed to ensuring does not lose momentum.

2@25 Federal Election Campaign

The National Family Violence Election Forum

"Please bring us all together again - we can ALL work together on this regardless of political party inclinations."

Federal Election Forum Attendee



New South Wales State Budget

The 2024/25 NSW State Budget was a positive step towards delivering the investment needed to end our domestic and family violence crisis. It delivered an additional \$2.5 million per year (\$10 million over four years) for Men's Behaviour Change Programs, in addition to the \$230 million emergency package announced in May 2024. We would like to thank all of you who played a role in our advocacy to help build the case for this vital funding boost.

The Pathways Project

In 2025, we were able to commence an exciting 12-month project funded by the Snow Foundation: "Pathways out of using violence: Advancing transformative ways of ending men's violence."

The project aims to support advocacy to build a robust, integrated framework for the continuum of responses for men using violence that are needed to reduce and end domestic, family and sexual violence. The project's findings will help the sector to advocate to governments and funders to grow a sustainable, long-term funding landscape that embeds the broader continuum of responses within an integrated and impactful service system.

The project centres practice-based knowledge to:

- develop an explorative map of current responses to men using domestic and family violence around Australia, including an overview of different types of interventions and an analysis of the barriers and opportunities to realising an integrated and impactful continuum of responses to people using violence.
- explore practitioner insights into different ways of working with men using family violence, to deepen our understanding of the continuum of responses required for an integrated and impactful system responding to men's domestic and family violence. This includes exploring practitioners' understandings of the individual, community and broader social and systemic enablers and barriers to reducing and ending domestic and family violence across the continuum of responses.

The project's findings will be launched in March 2026.

We thank the Snow Foundation for their support of this project and for generously hosting a federal Ministerial meeting held in Sydney to present and discuss our national election joint letter on 27 June 2025.

Our Priority National Initiatives to Stop Family Violence at the Source

The following five key priorities were co-signed by over 100 organisations and individuals from around Australia in the lead up to the federal election:

1. Developing a dedicated strategy to stop violence at its source

Ask: Commit to developing a national strategy to end perpetration of family violence.

2. Building resources to ensure systems and communities can stop violence at the source

Ask: Establish a National Knowledge Hub focused on people using violence.

3. Advancing transformative ways of ending violence

Ask: Expand the federal Innovative Perpetrator Response initiative.

4. Address the ongoing colonial violence towards Aboriginal and Torres Strait Islander women and children

Ask: Invest in First Nations community controlled self-determined solutions.

Fund the domestic, family and sexual violence frontline to thrive

We will continue to create opportunities to advocate for these priorities on behalf of our members and community.



5.



Board of Directors



TIM LO SURDO - Chair B. Law Board member since 2021 Special Responsibilities: Finance & Audit Sub-Committee; Corporate Governance Sub-Committee



SARAH RAINBIRD - Deputy Chair B. Comm, LLB (Hons), Grad Cert Arts Management and Grad Cert in Public Art Board member since 2019 Special Responsibilities: Finance & Audit Sub-Committee



DEBRA FILIPPIN B. Arts (Hons in Japanese), Master of Laws, Asialink Leaders Program Board member since 2021 Special Responsibilities: Corporate Governance Sub-Committee



Studies), B. Comm, Diploma (Chinese), Grad Dip Leadership & Management Board member since 2021 Special Responsibilities: Chair of Corporate Governance Sub-Committee

B. Arts (Political Science & Cultural



NATASHA FOSTER B. Arts (English and Communications Studies), B. Law (LLB) Board member since 2023

Special Responsibilities: Chair of Quality, Risk & Safety Sub-Committee; Finance & Audit Sub-Committee



KRISTIN HAYNES B. Law and B. Comm, Master of Commerce, Certified Customer Experience Professional Board member since 2023 Special Responsibilities: Quality, Risk & Safety Sub-Committee



LUIS MENEZES B. Bus, CPA Board member since 2022 Special Responsibilities: Chair of Finance & Audit Sub-Committee; Quality, Risk & Safety Sub-Committee



JOSHUA SMITH Executive Masters (Public Administration), B. Law (Australian Indigenous Law), Graduate Certificate (Legal Practice) Board member since 2024 Special Responsibilities: N/A



TROY EDWARDS B. Applied Science, Master of Arts (Anthropology & Sociology), Grad Cert Arts, GAICD Board member since 2021 Special Responsibilities: Finance & Audit Sub-Committee



SUSAN CLIFFORD Executive Masters in Public Administration, Graduate Certificate in Applied Management, Executive Certificate, Harvard Kennedy School, Harvard University Board member since 2023 Special Responsibilities: Quality, Risk & Safety Sub-Committee

Audited Financial Statements

NTV achieved a positive financial result for the 24-25 financial year and is building a strong foundation for sustained operations.

A copy of the Audited Annual Financial Statements are available on the No to Violence website.

Acknowledgement of Funders

No to Violence acknowledges and thanks the following bodies and organisations for supporting our important work towards ending men's use of family violence.

Government

Federal Government

Department of Social Services

Victorian Government

- Department of Families, Fairness and Housing
- Department of Justice and Community Safety
- Court Services Victoria
- Victoria Legal Aid
- Family Safety Victoria

NSW Government

Department of Communities and Justice

Tasmanian Government

Department of Justice





Fairness



Justice and Community Safety













Philanthropic







No to Violence Membership

During FY24-25, No to Violence's members were part of a movement for change to end the use of domestic and family violence. Each was offered the opportunity to elevate their priorities at state and national levels through NTV's advocacy channels and relationships. Members receive regular news, updates and research opportunities, as well as exclusive discounts for training and events – including our 2024 Conference. Together, we form a national network of practitioners, service providers, researchers, and advocates. We are grateful for each of your support and collaboration. We are stronger when we stand together.

Amanda Damian

Andrew Blaney Anu Krishnan Ashlea O'Donnell **Bradford Carelse** Cathy Zervos Ceri Espeut Charmaine Bradley Chris Laming Clint Berry David Meurant Frank Halabi Ghaith Krayem Glenn Davies Guy Penna Jackie Luscombe Judith Kneale Karina Joy Ken McMaster Leanne Nunn Dr. Louise Sheehan Luke Addinsall Mark Donnelly Mark Kulkens Michael J Wise Michael Lowcock Michael Muldoon Pip Rae Sarah Keenan Stephen Walton Stewart Prins Susan Mott Tom Griffiths

Claire Grundy Josy Thomas Julia Allen

Cameron McDonald Leanne Quarroz Mark Thompson Merrin Wildash Michelle Guthrie Mozammel Haque Niki Breeze Nina Taylor Paul Monsour Sapna Nair Sophie Andrianopoulos Stephen J Herd Sunil Lad Susie Carr Sylvianne Heim

ACON Anglicare Victoria Bendigo Community Health Services Berry Street Better Health Network Birrang Enterprise Development Co. Ltd. Brisbane Youth Service Brophy Family & Youth Services CAFS Ballarat CatholicCare Sydney CatholicCare Victoria Centre for Non-Violence Inc. Community Abundance Inc. Cross Borders **Drummond Street Services DV** Connect EveryMan Family Life Gateway Health Gippsland Lakes Complete Health Grampians Community Health Heavy M.E.T.A.L Group Indian Crisis and Support Agency Institute of Non-Violence inTouch Multicultural Centre Against Family Jesuit Social Services Kempsey Families Inc. Kids First Latrobe Community Health Service Men & Family Centre Men's Outreach Service Aboriginal Corporation Metropolitan Youth Health OLALC (Orange Local Aboriginal Land Council)

Peninsula Community Health Service Primary Care Connect Relationship Matters Relationships Australia Canberra and Region Relationships Australia NSW Relationships Australia Tasmania Relationships Australia Victoria Safe and Equal Salvocare Eastern Gippsland Sunbury Community Health Service Sunraysia Community Health Services Ltd. Tangentyere Council Inc Thorne Harbour Health Uniting Vic Tas Ltd. Urban Psychology Warrina Family & Domestic Violence Specialist Services Western Health

WINDANA (Taskforce Community Agency)

Anglicare WA Annie North Inc. Australian Community Support Organisation **Bayside Mediation** Boorndawan Willam Aboriginal Healing Service CatholicCare Northern Territory Centacare Wilcannia-Forbes Desert Blue Connect DPV Health

Embolden Family Care Family Support Newcastle FVREE (Formerly EDVOS) Helem Yumba CQ Healing Centre

Jannawi Family Centre Mallee Family Care

Mallee Sexual Assault Unit and Domestic Violence Services

North Qld Domestic Violence Resource Service

Pivot Case Management Services Run Against Violence

Safe Steps

Sapphire Neighbourhood Services Bega

Waminda

Women and Children First Women's Safety Services of Central Australia Women's Shelter Armidale

Yoowinna Wurnalung Healing

Services

Alan Thorpe Carmel Frase Cathie Nede Chris Grace Alan Thorpe Carmel Fraser Stewart Cathie Nederveen Chris Storm Chris Storm Helen Wirtz Hilary Ash Ivan Wilson James McCarthy Janet Jukes Joan Eddy June Hernandez Marg D'Arcy Margaret Hodge Maxwell Clarke Pete French Rod Greenaway Susan Geraghty



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Available 24 hours 7 days a week Interpreters available upon request.

Chat online and subscribe to our e-news at ntv.org.au

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